Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • **Gordon Medenica,** Director

Montgomery Park Business Center
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Tel: 410-230-8800
TTY users call Maryland Relay
www.mdlottery.com

INSTANT TICKET LOTTERY MACHINE PROGRAM FAQs
mdlottery.com/veterans

What is an Instant Ticket Lottery Machine (ITLM)?
An ITLM is an electronic device that dispenses pre-printed instant scratch tickets and utilizes a touchscreen monitor. The device scans and validates the barcode on the instant ticket as it is dispensed and displays the result of the ticket on the touchscreen monitor in an entertaining fashion. The device accumulates winnings for the player and prints out a voucher at the conclusion of play that can be redeemed for cash or inserted into another ITLM for continued play. ITLMs were authorized under Senate Bill 1 during the 2012 second special session of the Maryland General Assembly.

Who can have ITLMs?
A lottery retailer that is tax exempt and organized as a veterans' organization under 501(c)(4) or (19) under the Internal Revenue Code are authorized to operate no more than five (5) ITLMs. Under law, veterans' organizations located in the following counties do not qualify – Caroline, Cecil, Dorchester, Kent, Queen Anne, Somerset, Talbot, Wicomico and Worcester.

A current list of veterans' organizations with ITLMs can be found at mdlottery.com/veterans.

Where can the ITLMs be located?
ITLMs shall be located in the veterans' organization primary meeting hall in the county in which they are located. The veterans' organization is required to provide space for the ITLMs, a server rack and some storage for the instant tickets. The Lottery vendor will provide all equipment and network connection.

How can the ITLM help veterans' organizations?
The ITLM can be used to generate proceeds to help support veterans' organizations. The veterans' organization will be able to keep 50% of the proceeds from the ITLMs. ITLMs are estimated to generate net proceeds of $100 per day per machine. Please note the Lottery does not guarantee any level of performance on the ITLMs.

How much do the ITLMs cost?
There will be no upfront cost to the veterans' organizations for the ITLMs. The ITLMs and their ongoing support and maintenance will be paid for by a percentage of the net proceeds. The veterans' organizations will keep 50% of the net proceeds for their own purposes.

What is the payout rate of the ITLMs?
The ITLMs payout rate will be 90.5%.

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How old does someone have to be to play an ITLM?
You have to be at least 18 years old to play an ITLM.

How much staff is required to support ITLMs?
At least one individual is required to be on staff during all times of ITLM operation.

How long is the approval/installation process?
Typically the approval & installation process takes between 60 to 90 days.

How to apply for an ITLM license?
The retailer licensing process is currently underway.
Please contact Tom Slevin at 443-324-5452 or tom.slevin@maryland.gov for an application.

Are there opportunities for vendors with the ITLM program?
The ITLMs have been procured through a competitive bid process and the contract was awarded to Diamond Game. All services associated with the ITLMs will be provided by the contractor.