

WHAT IS THE VOLUNTARY EXCLUSION PROGRAM FOR LOTTERY?

The Voluntary Exclusion Program (VEP) for lottery is a program that allows an individual to voluntarily agree not purchase or play any Maryland Lottery game that is under the jurisdiction of the Maryland Lottery and Gaming Control Commission.

HOW CAN I ADD MY NAME TO THE VOLUNTARY EXCLUSION PROGRAM LIST?

Individuals wishing to voluntarily exclude may do so at Maryland Lottery and Gaming Control Agency headquarters in Baltimore OR at any of the state's casinos. Maryland Lottery and Gaming Control Agency staff members, located at each casino, are able to conduct application interviews at any time during casino operation hours. To arrange an appointment for an application interview at Maryland Lottery and Gaming Control Agency headquarters, please call 410-230-8798.

DO I HAVE TO COMPLETE THE APPLICATION IN PERSON?

Yes, the application interview must be completed in person.

CAN I SIGN UP AT A MARYLAND LOTTERY RETAILER?

No, you must sign up with a staff member of the Maryland Lottery and Gaming Control Agency. Staff members are not onsite at Maryland Lottery retail locations.

CAN I GO TO A CASINO TO SIGN UP, EVEN IF I AM INTERESTED IN THE LOTTERY VOLUNTARY EXCLUSION PROGRAM ONLY?

Yes, Maryland Lottery and Gaming Control Agency staff are onsite at all Maryland casinos during operating hours. The application includes options to register for the Voluntary Exclusion Program.

WHO CAN VOLUNTARILY EXCLUDE?

Anyone can voluntarily exclude themselves.

CAN A SPOUSE OR RELATIVE HAVE SOMEONE PLACED ON THE LIST?

No. This is a voluntary program and only you can complete the application.

DO I HAVE TO SIGN UP FOR ALL THE PROGRAMS OR MAY I CHOOSE ONLY ONE?

You may choose to sign-up for all programs or just one or the other. The application form includes options for all programs, and it is up to the individual to choose which program is right for them.

MY SIGNIFICANT OTHER TOLD ME HE/SHE HAS ENROLLED IN THE MARYLAND VOLUNTARY EXCLUSION PROGRAM. HOW DO I KNOW IF THAT IS TRUE?

The Maryland Lottery and Gaming Control Agency cannot divulge the names of those on the voluntary exclusion list to spouses, significant others or employers. However, all individuals who enroll in the Maryland Voluntary Exclusion Program may receive a copy of all documents that they sign as part of the enrollment process. A follow-up letter is also sent to the home of each voluntarily excluded individual informing them of their approved application. Individuals who have enrolled in the voluntary exclusion program who have misplaced or lost copies of these documents may receive new copies only if they appear in-person at MLGCA headquarters by appointment only.

MY SIGNIFICANT OTHER HAS ALREADY SIGNED UP FOR THE MARYLAND VOLUNTARY EXCLUSION PROGRAM AND CONTINUES TO GAMBLE. WHAT CAN I DO?

Please call the MLGCA Responsible Gambling Program Coordinator at 410-230-8798 to report your suspicions and where you believe a voluntarily excluded individual is gambling.

WHO CAN ACCESS INFORMATION ON THE LIST?

The only people who will have access to your information will be the Maryland Lottery and Gaming Control Agency and the Maryland gaming operators (for individuals who elect exclusion from various gaming entities).

WILL MY NAME BE RELEASED TO THE PUBLIC?

No, your name and all other information will remain confidential and cannot be released to the public, including your family and friends.

WHAT KIND OF INFORMATION IS ON THE APPLICATION?

You will be asked to provide your name, address, telephone numbers, social security number and driver's license or state ID number. You will also be asked to give a brief physical description, and a photo of you will be taken when you complete the application. We will ask questions to verify that you understand the program and you are signing up for it voluntarily.

MAY I BRING SOMEONE WITH ME FOR SUPPORT WHEN I APPLY?

Yes, you may bring someone with you for moral support, but the interview must be completed privately with a MLGCA staff person. This insures that the information remains confidential and your rights are protected.

DOES IT COST ANYTHING TO VOLUNTARILY EXCLUDE?

No. It takes only about 30 to 45 minutes to enroll in the Maryland Voluntary Exclusion Program. Individuals wishing to voluntarily exclude must bring identification, such as a valid driver's license or state issued identification card. Those individuals who do not speak English may use our translation line.

WHAT HAPPENS AFTER I SUBMIT THE APPLICATION?

Once you complete the application, it will be reviewed by MLGCA staff. Approved applicants will receive notification of acceptance via USPS mail.

WHAT HAPPENS IF I VIOLATE THE CONTRACT AND PLAY/WIN?

The Voluntary Exclusion Program was created to help problem gamblers help themselves. Any individual participating in the program is ineligible to claim Lottery prize winnings. It is the personal responsibility of the individual enrolled in the VEP to not play Maryland Lottery games, and not the responsibility of the Maryland Lottery and Gaming Control Commission or any licensed retailer to keep the individual from purchasing Lottery tickets. Individuals in the VEP contractually agree to redeem or liquidate all unredeemed items that have monetary value and designate that their winnings be contributed to the Problem Gambling Fund.

IF I PLACE MY NAME ON THE LIST, DOES THIS MEAN I CAN'T PLAY THE LOTTERY IN OTHER STATES?

No. By placing your name on the Maryland list, you are only excluding yourself from Maryland lottery play.

IF I VOLUNTARILY EXCLUDE MYSELF, HOW LONG MUST I REFRAIN FROM PLAYING/PURCHASING/CLAIMING LOTTERY TICKETS?

An individual enrolled for at least two years may request removal from the list at the expiration of that time period by completing a Request for Removal Application. An individual applying for removal from the Voluntary Exclusion Program must first undergo a problem gambling assessment by a professional who is licensed by the state to conduct problem gambling assessments, complete any recommended treatment, or complete a problem gambling treatment and/or prevention program. The Maryland Lottery and Gaming Control Agency will have the final determination on whether an applicant can come off the voluntary exclusion list. All individuals will be notified, in writing, by the Maryland Lottery and Gaming Control Agency if their exclusion has been lifted.