# MARYLAND LOTTERY. RETAILER REPORT

# A NEWSLETTER FOR MARYLAND LOTTERY RETAILERS **OCTOBER-DECEMBER 2024** lt's JTSIDE Holiday Games Page 5



## **Our Holiday Scratch-Offs Are Coming!**



Unpack your store's holiday lights and decorations. October kicks off the most wonderful time of the year for many Maryland

Lottery retailers because our holiday scratch-offs will soon arrive. The month also marks the start of our holiday second-chance promotion and the launch of the retailer holiday incentive program.

Have you heard the good news? This year, we're bringing holiday scratch-offs to market on Oct. 21 at the \$1, \$2, \$3, \$5, \$10 and \$20 price points. Get these games activated and on sale the day they arrive to boost your sales and qualify for the retailer holiday bonus program. See **page 5** for scratch-off details. Be sure to review our Fiscal Year 2024 wrap up on **page 4**. I thank each of you for your efforts during that challenging year. Scratch-off sales surpassed \$1 billion for a third consecutive year and retailer commissions were up slightly.

All told, your partnership with us helped the Lottery contribute \$699.6 million to state programs and services.

We're looking forward to building on that performance in Fiscal Year 2025, thanks to our exciting lineup of new scratch-offs and *FAST PLAY* tickets along with secondchance promotions. Be sure to attend one of our Retailer Advisory Board meetings this month, if you missed the September sessions, so you can learn all about what's coming your way. The list is on **page 9**.

> GOOD LUCK AND GOOD SELLING!



## CONGRATULATIONS 2 GO CONVENIENCE & DELI!

For selling the final \$5 million top-prize winning *50 Years!* scratch-off, this Howard County retailer earned a \$5,000 bonus! Day manager Ashish Patel holds the banner with Rutu Vyas, shift manager. Way to go!



# CONTENTS



#### **Holiday Roundup**

Holiday games, Tel-Sell holiday schedule, Holiday Stuff Your Stockings retailer bonus program 6

9



**Retailer Advisory Board Meetings** See retailer scratch-off book winners from September sessions; RSVP for October sessions



Retailer Banners Help<br/>Promote Lucky Sales11-12Two dozen retailers featured

## GIFTING & SELLING RESPONSIBLY

#### While the Maryland Lottery

promotes responsible gifting and responsible selling all year, the arrival of the holiday season kicks off the annual international <u>Gift Responsibly</u> Campaign sponsored by the National Council on Problem Gambling and the Centre for Youth Gambling Problems and High-Risk Behaviors.

Ask for ID from younger customers who ask to buy Lottery games from the counter or attempt to use your store's Lottery vending machine. Customers must be at least 18 to make purchases, and it's important to prevent minors from playing because research shows that children exposed to gambling are more likely to develop a gambling problem later in life.

Remember, state law prohibits selling Lottery tickets to anyone under 18. Thank you for selling responsibly!

## **RESPONSIBLE GAMBLING**

24/7 Problem Gambling Helpline CALL 1-800-GAMBLER | CHAT *mdproblemgambling.com* Click on chat.

#### VOLUNTARY EXCLUSION PROGRAM

The Lottery is strongly committed to promoting responsible play and encourages retailers to display our Voluntary Exclusion Program brochure and Winners Play Responsibly pamphlet. Questions? Visit *mdlottery.com*, click on "About Us" and then "Responsible Play" or contact **Responsible Gambling staff** at 410-230-8798 or email *responsible.gaming@maryland.gov*.

# MARYLAND LOTTERY®

1800 Washington Blvd., Suite 330 Baltimore, MD 21230 mdlottery.com retailercorner.mdlottery.com mdgaming.com

WAVE or Flair Terminal, PlayCentral HD (PHD), PlayCentral EX (PEX) 888-427-7568 (service issues)

Instant Ticket Lottery Machine (ITLM) (Veterans Services Organizations only) 800-886-9978

Tel-Sell Orders 866-832-1477

Maryland Lottery Headquarters 410-230-8800

ACCOUNTING, 1099s, NSF QUESTIONS accounting.mlgca@maryland.gov

## MARYLAND LOTTERY AND GAMING

John Martin	Director
Sol Ramsey	Managing Director of Sales and Marketing
James Young	Director of Sales
Camille Hall	Director of Corporate Sales
Fred Masterson	Director of Sales Force Automation
Tyrone Williams	Field Sales Manager
Michael LaVardera	Sales Support Manager
Retailer Report Contributors:	
Debbie McDaniel	Editor
Mary Clark	Graphic Designer

## **CONNECT WITH US:**



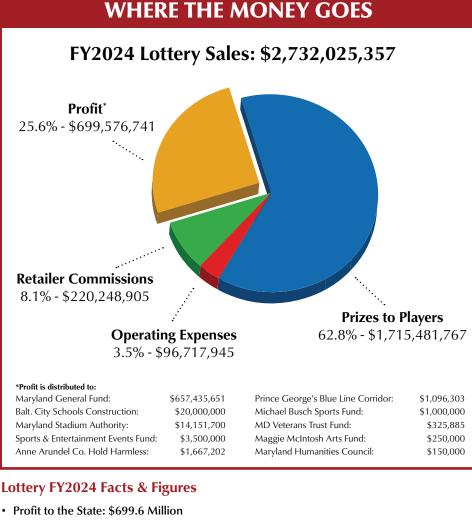
## **Traditional Lottery FY2024**

(July 1, 2023 – June 30, 2024)

## **\$699.6 Million** LOTTERY CONTRIBUTIONS TO THE STATE

## **SALES BY LOTTERY GAME**





A decrease of 2.1% from the FY2023 total of \$714.3 Million Includes \$657.4 Million to the General Fund, up 0.9% from FY2023

#### Total Sales: \$2.732 Billion

A decrease of 1.2% from the FY2023 total of \$2.764 Billion Scratch-off sales were \$1.061 Billion, surpassing \$1 Billion for the third consecutive year The Lottery's 11th draw game, CASH POP, launched on May 6, 2024

#### • Player Prizes: \$1.715 Billion

A decrease of 1.0% from the FY2023 total of \$1.733 Billion An average of nearly \$4.7 Million per day 1,808 prizes of \$10,000 or more, including 33 prizes of at least \$1 Million

## · Retailer Sales & Cashing Commissions: \$220.2 Million An increase of 0.2% from the FY2023 total of \$219.9 Million

An average retailer commission of nearly \$51,000

All Lottery FY2024 figures are estimated.



LOTTERY MACHINES

(Exclusive to Veterans' Organizations)

## **PRODUCTS & PROMOTIONS | NEW SCRATCH-OFF GAMES**

#### LAUNCH: OCT. 21

\$1 – Gift Tag Cash / #713 \$500 top prize (41) / Four scenes

- **\$2 It's Gold Outside / #714** \$10,000 top prize (6)
- **\$3 Peppermint Payout / #715** \$30,000 top prize (6) Flip scratch-off with play area on the back
- **\$5 Holiday Luck Doubler / #716** \$50,000 top prize (6) Two scenes
- \$10 Snowflake Tripler / #717 \$100,000 top prize (5) / Three scenes
- **\$20 Win \$100, \$200 or \$500 3<sup>rd</sup> Edition / #718**  *\$500 top prize (14,540) Over \$71 million in prizes Two pulses: holiday & standard*
- **LAUNCH: DEC. 2** \$2 – MAGIC 8 BALL™ / #719\* \$8,888 top prize (6)
- **\$5 Cash to Go / #720** *\$50,000 top prize (7)*
- \$10 Mega Bucks / #723 \$100,000 top prize (9)
- **\$30 MONOPOLY X200™ / #724**\*\* \$2,000,000 top prize (4)
  - \* MAGIC 8 BALL™ © 2024 Mattel. \*\* MONOPOLY TM,®& © 1935, 2024 Hasbro.





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## LAUNCH: NOV. 4





## Stuff Your Stockings with Holiday Bonuses

**THE MERRY HOLIDAY SEASON** is almost here so prepare your store for weeks of brisk sales! Display the holiday point-of-sale materials along with tinsel and garlands to make your stay-and-play area jolly and bright.

#### **FOR PLAYERS**

We're bringing holiday scratch-offs to stores along with three holiday-themed FAST PLAY games. And, there's more! We're offering a holiday second-chance promotion that will give players with non-winning holiday scratch-offs or winning / non-winning holiday FAST PLAY tickets an opportunity to win \$5,000 to \$100,000 in cash prizes!

Twelve drawings will take place Oct. 29-Jan. 16. Direct players to <u>mdlottery.com/</u> <u>promotions</u> starting Oct. 21 for details.

#### FOR RETAILERS

We haven't forgotten our hard-working retailers. On Oct. 21, we'll kick off a *Stuff* 



Your Stockings holiday bonus program open to retailers who activate all holiday scratchoff price points

during the week that the games launch.

Look for the Retailer Information Sheet in your RED BAG with your holiday games or download it from Retailer Corner under the <u>Resources</u> tab, Retailer Information Flyers. To qualify, you must remain in good standing from Oct. 21 through the week of Jan. 6, 2025. This means no returns for credit on any packs activated during the program period (except for games closing or print defects). Retailers that have a change in ownership, termination or revocation during the program are not eligible.

Ready to earn a bonus? Sell, sell, sell!



## **Tel-Sell Holiday Schedule Available**

**THE HOLIDAY SCHEDULE** is packed with your October holiday games so be sure whoever opens the RED BAG of games sets the schedule aside for safekeeping. Be fully stocked for the holidays! This info is also available on Retailer Corner under the Resources tab as a downloadable flyer.





**ONGOING PROMOTIONS** 

## LET YOUR REIGN BEGIN PLAY TODAY



GAME OF THRONES and all related characters and elements © & ™ Home Box Office, Inc.

## **GAME OF THRONES**<sup>TM</sup> PROMOTION IN PROGRESS

Alert customers to our exciting *GAME OF THRONES*<sup>™</sup> second-chance promotion when promoting the sale of the \$5 *GAME OF THRONES*<sup>™</sup> scratch-offs. Four Maryland winners will have the opportunity to participate in THE SEVEN KINGDOMS EXPERIENCE for a chance to win their share of up to \$7 million in cash prizes!

The promotion runs through Jan. 13, with drawings set for Oct. 22, Nov. 19, Dec. 17 and Jan. 14. Our winners will join Lottery players from other states on a five-day, four-night trip for two to Napa Valley, California on or about November 2025. Winners will receive \$1,000 in spending money and curated tours and activities. Get details at *mdlottery.com/gameofthrones*.



## RAVENS: STILL TIME TO GET IN ON THE ACTION!

**Remind customers about this** fan-favorite second-chance promotion, which still has four drawings left from October-December! Players enter non-winning *Ravens X2* and *Ravens X10* scratch-offs into *My Lottery Rewards* for the chance to win great prizes.

Still up for grabs are chances to become a finalist for the Season Tickets for 20 years prize. Each finalist also wins \$10,000. There are also \$10,000 cash prizes; 2025 season tickets plus \$250 Ravens Bucks; Pass-for-Cash On-Field Game Day Experiences plus \$5,000 cash; and an away trip with the team to New York. New this year is Fan of the Game, which awards \$1,000 for selection and \$1,000 for every Ravens touchdown in the winner's designated game.

Upcoming draw dates are Oct. 15, Nov. 12, Dec. 2 and Dec. 23.





## **UPCOMING PROMOTIONS**

## HALL-O-WIN

Oct. 1-31 Two promotions! Free \$2 FAST PLAY Cobweb Cash tickets issued at random with Pick 3/4/5 purchase. Also, enter \$1 worth of Pick 3/4/5 tickets into My Lottery Rewards for the chance to win prizes of \$5,000 or \$10,000. Drawing: Nov. 1.



Holiday

Kono Sprinkler

Dec. 2-29

Sprinklers awarded at random will

double or triple prizes up to \$100,000

on winning tickets.

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03 10 17 25 32 35 37 51 72 78 SUPER BONUS: NO

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## **FAST PLAY FRIDAYS**

Oct. 4, 11, 18 and 25 Buy a \$5 FAST PLAY ticket on these dates for the chance to win a free \$1, \$2, \$3, \$10, \$20 or \$30 FAST PLAY ticket awarded at random.

#### THANKSWINNING ALL GAMES PROMOTION Nov. 4-Dec. 1

Buy any draw game or FAST PLAY ticket for the chance to win vouchers and Hi-Lo FAST PLAY tickets at random.



## PICK 3/4/5 LET IT SNOW Dec. 2-29

Buy a *Pick 3/4/5* ticket for the chance to win a free \$5 *FAST PLAY Merry Money Match* ticket or Lottery voucher awarded at random.

K3

## FRIDAY THE 13TH

**Dec. 13** Win a voucher awarded at random on any terminal game purchase.



FRIDAY (% 13TH \$10 INSTANT WIN CONGRATULATIONS! YOU MARE RECEIVED A COMPANY FIRM INSTANT CASH:





RACE INTO 2025 Dec. 30-Jan. 5 Get a \$1 discount off any \$6 Racetrax purchase. Maximum discount is \$5 on purchases of \$30 or more.



## **RSVP NOW:** Last Call for 2024 Retailer Advisory Board Meetings



(From left to right) Lottery Sales team members Jon Braithwaite, district manager; and Lisa Reilly, assistant regional manager; with winner Kyu Woon Suh of Langley Park Beer & Wine and Sol Ramsey, Lottery managing director of sales and marketing.

**There's still time** to attend one of the six remaining October 2024 Retailer Advisory Board meetings. Email invitations went out in August for these fall sessions, which are **mandatory** for Expanded Cashing Authority Program retailers who did not attend a spring session in Ocean City or Annapolis.

Those attending these fall sessions are eligible to win a book of scratch-offs and our September winners were delighted with their luck. Congratulations to retailers Brighton Beer & Wine of Gaithersburg, E-Z Convenience 2 of Baltimore, Langley Park Beer & Wine in Hyattsville and Star Eleven of Parkville.

Reserve a seat for a 10 a.m. or 1 p.m. session at one of these three sites. RSVP today! Complete the <u>Google Sign Up form</u> or call **Jermaine Cain**, 410-230-8913.



Winner Daljeet Kumar, (center) owner of Star Eleven, with Sol Ramsey and Scientific Games marketing representative Carrie Garner.



Winner Manish Patel of E-Z Convenience 2 with Sol Ramsey.



Winner Yun Song Cho of Brighton Beer & Wine with Sol Ramsey.

- Oct. 2 College Park / Holiday Inn Washington College Park
- Oct. 3 Waldorf / Hilton Garden Inn
- Oct. 17 Linthicum / DoubleTree by Hilton

## WADE WINS 2024 TOP SALES MANAGER AWARD

**ONGRATULATIONS TO DeUnka Wade**, district sales manager, who won the Fiscal Year 2024 Frank E. Hemberger III District Manager of the Year award. This is the 12<sup>th</sup> annual presentation of the award named for Hemberger, who retired as sales manager after 37 years of service.

Wade joined the Sales division in October 2016 and has worked with Prince George's County retailers in two territories during her Lottery career. Winning honors is not new for the Laurel resident, who also claimed the Sales team's monthly Grand Slam Championship honor in May and September 2023 plus 10 monthly Blitz Week Champion awards from 2019 to 2023.



(From left) Retired Sales Manager Frank Hemberger, DeUnka Wade and Director John Martin.

## RAVENS HOME GAMES FEATURE LANDOVER EXXON



Congratulations to Landover Hills Exxon retailer Balvir Singh, who accepted the challenge of selling Lottery games at RavensWalk this season.

## XCAP RENEWALS DUE Nov. 24



THE DEADLINE IS FAST APPROACHING! Just a reminder to our 400+ Expanded Cashing Authority Program (XCAP) retailers to submit your two-year renewal application.

There are **NO** exceptions to the Nov. 24 deadline

for submitting the required information and getting fingerprinted — if needed — in Maryland. Check your retailer email or click the Learn More button below for renewal instructions for this online process.

## LEARN MORE



## **ATTENTION RETAILERS!**

For your protection and benefit, remember to collect all money due to you before printing high-cost *Keno* and *Racetrax* tickets. You cannot cancel these tickets once the game begins.



## -BANNERS HELP PROMOTE LUCKY LOTTERY STORES!

























## Lucky Retailers AUGUST 2024

Congratulations to these lucky retailers, which sold winning tickets and scratch-offs of \$50,000 or more in August.

## DRAW, JACKPOT & MONITOR GAMES



### PRIZE/RETAILER

BONUS MATCH 5 \$50,015 / West Laurel Exxon, Laurel

\$50,000 Klein's ShopRite #548, Aberdeen Speedy Convenience, Baltimore\*

MULTI-MATCH \$164,361 / AJ & Shawn Sunoco, Eldersburg\*

PICK 5 \$100,000 / Lee's Market, Indian Head\* \$50,000 2 Go Convenience & Deli, Savage\* Fastop #56, St. Leonard

Foods In, Waldorf\* Geresbeck's Bi-Rite, Baltimore Village Family Mart, Dundalk\* Wine World, Abingdon

#### **POWERBALL**

\$50,000 24-7 Tobacco & Grocery, Edgewater Pilot Travel Centers #875, Elkton

RACETRAX \$62,178 / Galleria Deli, Lutherville



**Redner's Wholesale Markets #96**, Baltimore Assistant Manager Krissy Hoy (left) holds the banner with Customer Service Rep Roxanne Koethe.

## **PRIZE/RETAILER**

## GAME

FAST PLAY -

\$97,840 / Home Run Riches Bases Loaded / High's #042, Sykesville \$50,000

**Big Win / Redner's Wholesale Markets #96**, *Baltimore* **Double Win / Baden Grocery**, *Brandywine\** **Wild Bonus X10 / Parkview Liquors**, *Cumberland* 

## SCRATCH-OFFS

\$5,000,000 / 2 Go Convenience & Deli, Savage\* \$500,000 / J&K Wine and Liquors, Easton

\$250,000 / Gude Drive Liberty, Rockville \$150,000 / Xtra Fuels, Upper Marlboro\*

\$100,000 7-Eleven #23666, Silver Spring Best Beer, Wine & Deli, Gaithersburg Wise Carroll Mart, Dundalk\*

\$88,000 / Lakeside Liquors, Owings Mills\*

\$50,000

7-Eleven #33266, Nottingham Brooklyn Mart & Deli, Baltimore Bullock's Deli, Denton\*

Carroll Mart #2906, Churchville Dash In #1353, Charlotte Hall Giant #2332, Silver Spring Lowest Price Grocery, Baltimore Normandy Wine & Spirits, Ellicott City\*

Paddock Wine & Spirits, Woodbine Royal Farms #383, Bel Air Scott Brothers Wine & Spirits, Annapolis

Selma's Liquors, Baltimore Sheetz #316, Joppa Soda Pop Shop, Dundalk\* Walmart #1867, Westminster 50 Years!

\$500,000 Crossword 2<sup>nd</sup> Edition Jumbo Cash \$150,000 Extreme

Money Rush Ultimate Cash \$100,000 Ca\$h

Electric 8s

Ultimate Cash Money Drop \$500,000 Crossword 2<sup>nd</sup> Edition Joker's Wild Gold Rush 7s Tripler Joker's Wild Lots of Cash Gold Bar Bingo 5<sup>th</sup> Edition 200X The Cash Lots of Cash

Deluxe Crossword 8<sup>th</sup> Edition THE BIG SPIN Money Rush Money Money Money Gold Rush 7s Tripler

\*Expanded Cashing Authority Program Retailer

RETAILER REPORT | OCTOBER-DECEMBER 2024 | PAGE 13 💆